



## Meeting Agenda

**Meeting:** Anglian Water Independent Challenge Group (ICG)

**Date:** Wednesday, 31 January 2024

**Time:** 09:00-12:30

**Location:** [MS Teams](#)

Papers to be shared in SharePoint folder [here](#) and via email/WeTransfer

	Topic	Lead	Pre-reading	Timings
1.	<b>Welcome from Independent Challenge Group (ICG) Chair</b> <ul style="list-style-type: none"> <li>- COG updates</li> <li>- Approve December minutes</li> </ul>	Craig Bennett	December minutes	09:00-09:15
2.	<b>Company update</b> <ul style="list-style-type: none"> <li>- Ongoing engagement with Ofwat</li> <li>- Operational update (reflections on recent storms)</li> </ul>	Darren Rice  Pete Holland & Emily Timmins		09:15-09:35
3.	<b>Service Commitment Plan: Update</b> <ul style="list-style-type: none"> <li>- Overview of update of actions in Service Commitment Plan (published on 31 January)</li> </ul>	Andrew Snelson	<a href="#">Service Commitment Plan</a>	09:35-9:55
4.	<b>Overview of Spills maps</b> <ul style="list-style-type: none"> <li>- Introduction to the development of our spills map</li> </ul>	Gail Pickles	Slides	9:55-10:40
Break				
5.	<b>CCW feedback on AW Business Plan</b> <ul style="list-style-type: none"> <li>- Overview of feedback from CCW on Anglian's Plan</li> </ul>	Jon Vinson/Steve Hobbs	Slides	10:55-11:25
6.	<b>General discussion</b> <ul style="list-style-type: none"> <li>- Next steps</li> <li>- Meeting agendas</li> </ul>			11.25-11.35
7.	<b>ICG only session</b> <ul style="list-style-type: none"> <li>- Revisiting ICG Terms of Reference</li> <li>- Updating the challenge log</li> </ul>	ICG members	<a href="#">TORs Challenge log</a>	11.40-12.30

## Dates for 2024

- **19 April 2024** – virtual (9am-12.30pm)
- **Friday, 19 April** – virtual (9-12.30pm)
  - General performance update including pollutions
  - Update on price review process
  - Customer engagement update
- **Friday, 14 June** – full day in person (9.30am-4pm)  
at Lancaster House, Huntingdon with possible site visit  
Draft Determination from Ofwat is expected May/June
- **Thursday, 5 September** – virtual (9am-12.30pm) – may be changed to 6 September  
TBC
- **Friday, 22 November** – in person (9.30am-4pm)